



**DNYAN GANGA EDUCATION TRUST'S COLLEGE OF EDUCATION
[B.Ed.]**

Grievance Redressal Cell

NOTICE (2021-2022)

All the members of are hereby informed that the meeting of the Grievance Redressal Cell with the faculty is scheduled on **10th July 2021** at 1.00 p.m. on the Google Meet Link. The following agenda shall be discussed in the meeting. All the members are requested to attend the meeting on the said date and given time and venue.

Venue: - Google Meet Link

Time: - 1:00 p.m. onwards

Agenda:

1. Propose new initiatives to proactively address common issues.
2. Review and update the cell's membership and terms of reference.
3. Plan for increased visibility and accessibility of the cell.

BY ORDER.





DNYAN GANGA EDUCATION TRUST'S COLLEGE OF EDUCATION [B.Ed.]

Grievance Redressal Cell MINUTES OF THE MEETING

Date: 10-07-2021

Time: 1:00-2:00 p.m.

Minutes of the meeting:

The following points were discussed by the Chairman of Grievance Redressal Cell, Principal, Dr. Anjana Rawat, discussed and welcomed the members present for the meeting.

- **Propose new initiatives to proactively address common issues:** New initiatives were proposed, such as regular town halls, a dedicated grievance portal, and a mentorship program.
- **Review and update the cell's membership and terms of reference:** The cell's membership was refreshed with new student and faculty representatives.
- **Plan for increased visibility and accessibility of the cell:** Plans were made for more outreach through social media, posters, and information sessions.

List of members present during the meeting:

Chairperson: I/c Principal Dr. Anjana Rawat

Members: Asst. Prof. Mrs. Pratibha Kambli

Asst. Prof. Mr. Ketan Kamble

Ms. Priyanka Desai

Mr. Parag Padelkar

Mr. Umesh Indise –





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Grievance Redressal Cell

NOTICE (2021-2022)

All the members of are hereby informed that the meeting of the Grievance Redressal Cell along with Anti Ragging cell is scheduled on **11th February 2022** at 1.30 p.m. in the Principal's Cabin. The following agenda shall be discussed in the meeting. All the members are requested to attend the meeting on the said date and given time and venue.

Venue: - Principal's Cabin

Time: - 1:30 p.m. onwards

Agenda:

1. Review the cell's performance over the past year.
2. Discuss new grievances and trends in the post-pandemic landscape.
3. Propose process improvements and technological solutions.

BY ORDER.





DNYAN GANGA EDUCATION TRUST'S COLLEGE OF EDUCATION [B.Ed.]

Grievance Redressal Cell MINUTES OF THE MEETING

Date: 12-02-2022

Time: 1:30-2:30 p.m.

Minutes of the meeting:

The following points were discussed by the Chairman of Grievance Redressal Cell, Principal, Dr. Swapna Khairnar, discussed and welcomed the members present for the meeting.

- **Review the cell's performance over the past year:** Overall, the cell had maintained a 75% grievance resolution rate over the past year.
- **Discuss new grievances and trends in the post-pandemic landscape:** New issues emerged around internship placements, career guidance, and infrastructure maintenance.
- **Propose process improvements and technological solutions:** The cell proposed a grievance management software, clearer escalation protocols, and dedicated office hours.

The meeting ended with a vote of thanks by one of the faculty members.

List of members present during the meeting:

Chairperson: I/c Principal Dr. Swapna Khairnar

Coordinator- Asst. Prof. Mrs. Rachana Das

Faculty Member- Asst. Prof. Mrs. Purnima Bhattacharya

Women Representative Member- Mrs. Priyanka Desai

Admin. Office Representative- Mr. Parag Padelkar

Students' Representative - Mrs. Premlatha Shettigar

